Appl. No. 10/006,684
Amdt. sent December 27, 2006
Amendment under 37 CFR 1.116 Expedited Procedure
Examining Group 3627

PATENT

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1-13. (Canceled)

14. (Currently Amended) A method for controlling a reply to a received order for a transformer, wherein a customer terminal, a sales department server and a measurement department server are coupled through a public network, and the sales department server transmits reply information to the customer terminal which accesses a web site to communicate with the sales department server, the method comprising:

upon receipt of access information by the sales department server from the customer terminal relating to replacement of a transformer, sending a first response message including a desired inquiry of a customer relating to an installation date, stored in an email server of the sales department, of a measuring circuit of the transformer and transmitting the first response message to the customer's terminal, wherein a formatted document for the first response has been previously stored in an email server of the sales department; and

upon receipt of a reply from the customer terminal in response to the first response message, sending a second response message including the installation date of the measuring circuit of the transformer to the customer terminal, wherein a formatted document for the second response has been previously stored in an email server of the measurement department.

15 and 16. (Canceled)

1   17. (Currently Amended) A method for controlling a reply to a received order

2   for a transformer, wherein a customer terminal, a sales department server and a measurement

3   department server are coupled through a public network, and the sales department server

4   transmits reply information to the customer terminal which accessed a web site of the sales

5   department server, the method comprising:

6   upon receipt of access information relating to replacement of a transformer from

7   the customer terminal to the sales department, sending a first response message including a

8   desired inquiry of a customer relating to an installation date of a measuring circuit of the

9   transformer stored in an email server to the customer terminal, wherein a formatted document for

10   the first response has been previously stored in a sales department email server; and

11   adding an email address of the measurement department to the first response

12   message and transmitting the first response message to the customer terminal to guide a reply

13   from the customer terminal in response to the first response message to the server of the

14   measurement department and transmitting from the measurement department server a second

15   response message including the installation date of the measuring circuit of the transformer as

16   stored in an email server of the measurement department.

          18. (Canceled)

1   19. (Currently Amended) A method for controlling a reply to a received order

2   for a transformer wherein a customer terminal, a sales department server and a measurement

3   department server are coupled through a public network, and the measurement department server

4   transmits reply information to the customer terminal which accessed a web site of the sales

5   department server, wherein

6   in processing by the measurement department server in charge of measurement of

7   the transformer, following transmission of a first response message from the sales department

8   server, including a customer inquiry relating to an installation date of a measuring circuit of the

9   transformer to the customer terminal comprising the step executed by the measurement

10   department server of:

11   upon receipt of a reply from the customer terminal in response to the first

12   response message, retrieving a second response message which includes the installation date of

13   the measuring circuit stored in a measurement department email server and transmitting the

14   second response message to the customer terminal, wherein a formatted document for the second

15   response has been previously stored in an email server of the measurement department.

        20. (Canceled)

1   21. (Currently Amended) A method for controlling a reply to a received order

2   for a transformer, wherein a customer terminal, a sales department server and a measurement

3   department server are coupled through a public network, and each of the sales department server

4   and the measurement department server transmits reply information to the customer terminal, the

5   customer terminal having accessed a web site of the sales department server, the method

6   comprising:

7   upon receipt of access information relating to replacement of a transformer from

8   the customer terminal by sales department server, calling a first response message which

9   includes an inquiry of a customer relating to an installation date of a measuring circuit of the

10   transformer, whose identification is stored in an email server of the sales department, and

11   transmitting the first response message to the customer terminal, wherein a formatted document

12   for the first response has been previously stored in an email server of the sales department;

13   upon receipt of a reply from the customer terminal in response to the first

14   response message, calling a second response message including an inquiry of a customer desired

15   date relating to the installation date of the measuring circuit and to previous inspection of the

16   installation of the measuring circuit stored in the measurement department server and

17   transmitting the second response message to the customer terminal; and

18   upon receipt of a reply from the customer terminal in response to the second

19   response message, generating a third response message including an implementation date of the

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20   previous inspection, and transmitting the third response message to the customer terminal,

21   wherein formatted documents for the second and third responses have been previously stored in

22   an email server of the measurement department.

22 and 23. (Canceled)

1   24. (Currently Amended) A method for controlling a reply to an order for a

2   transformer, wherein a customer terminal, a sales department server and a measurement

3   department server are coupled through a public network, and the measurement department server

4   transmits reply information to the customer terminal which accessed a web site of the sales

5   department server wherein

6   in processing by the measurement department server following transmission of a

7   first response message from the sales department server including a customer inquiry relating to

8   an installation date of a measuring circuit of the transformer to the customer terminal,

9   comprising the step executed by the measurement department server of:

10   upon receipt of a reply from the customer terminal in response to the first

11   response message, transmitting a second response message including the installation date of the

12   measuring circuit from the measurement department server; and

13   upon receipt of a reply from the customer terminal in response to the second

14   response, transmitting a third response including an implementation date of the previous

15   inspection from the measurement department server to the customer terminal, wherein formatted

16   documents for the second and third responses have been previously stored in the measurement

17   department. email server.

25. (Canceled)